



BULLETIN 9 DECEMBER 2021

## **COVID-19 Guideline for Tourism Operators**

This bulletin provides current guidance for tourism operators in situations where a tourist receives a positive COVID-19 test result.

### **Positive test result and quarantine**

1. The doctor responsible for infectious diseases in the municipality orders the patient to quarantine.
2. The traveller stays in quarantine in Finland for ten (10) days.
  - The start of the quarantine is calculated from the first day of the symptoms.

It is recommended that the quarantine be carried out in the same hotel room/apartment where the tourist is accommodated.

A quarantined tourist may not leave the municipality without the permission of the doctor responsible for communicable diseases.

A person who is ill during quarantine must be provided with food, which is primarily the responsibility of the accommodation provider.

- The person distributing the food will wear a face mask.
- Food deliveries in the fell area, for example:
  - K-Market Jounin Kauppa email orders: [info@jouninkauppa.com](mailto:info@jouninkauppa.com)
  - K-Market Eelin Kauppa tel. +358 16 565 501

### **Those exposed to COVID-19 and quarantine**

1. After the discovery of a positive test result, contact tracking begins.
2. An infection tracker (service provider: the municipality) contacts the patient and maps the contacts.
  - The entire hotel or accommodation will not be quarantined or closed if a customer is diagnosed with COVID-19.
3. All those who have been in contact with the patient for more than 15-30 minutes face-to-face without a mask and safety interval are exposed.
4. The doctor responsible for infectious diseases in the municipality will place the persons assessed as exposed to quarantine. This is to avoid further infections.
5. Exposed people spend 10 days in quarantine.
  - It is recommended that the quarantine be carried out in the same hotel room/apartment where the tourist is accommodated.
  - A quarantined tourist may not leave the municipality without the permission of the doctor responsible for communicable diseases.
  - The first day of quarantine is the day after exposure.



- If the exposed person has been vaccinated twice, they may not be assigned to quarantine. However, two vaccines do not automatically release them from quarantine.
- An infectious disease doctor may, at their discretion, exempt an exposed person from quarantine.
- The person distributing the food will wear a face mask.
- The exposed family members will not be quarantined unless they have been exposed to the person diagnosed with COVID-19.

### **Organisation of quarantine facilities**

The accommodation provider is primarily obliged to arrange quarantine facilities. Passengers who are ill or exposed are ordered to stay in their hotel room/apartment at least until the end of the accommodation reservation. After this, the quarantine will primarily continue in the same accommodation, if the reservation situation so permits. The accommodation provider delivers the food service to the customer. The municipality and ultimately the Lapland Central Hospital assist in the organisation of quarantine facilities.

### **Quarantine facilities and other practical arrangements are requested from the municipality**

- During the office hours from 8 to 16, contact the social welfare emergency clinic, tel. +358 40 489 5345
- Outside office hours from 16 to 8, contact the social welfare emergency clinic, tel. +358 40 726 6965

Reputation management must also be taken into account when arranging quarantine facilities. Poor experiences are easily made public in the media. The traveller's travel insurance covers the costs primarily, but if the insurance does not cover the costs, the final compensation is paid by the municipality.

### **Information on COVID-19 testing and COVID-19 vaccinations in the municipality of Kolari**

#### COVID-19 testing

- At Kolari Health Centre daily from 13.30 to 14.00 (Sairaalantie 4b, 95900 Kolari)
- Everyone with symptoms are tested.

A travel certificate is obtained from a private service provider:

- MediYlläs (Äkäsentie 8, 95970 Äkäslompolo) Tel. +358 40 411 2262

#### COVID-19 vaccines

The vaccinations are available for everyone without an appointment as follows:



- Fri 10 December Kolari maternity and child health clinic from 13 to 15
- Mon 13 December Kolari maternity and child health clinic from 15 to 17
- Tue 14 December Äkäslompolo School from 12 to 14
- Mon 20 December Kolari maternity and child health clinic from 15 to 17
- The January dates will be updated in the news on the front page of the municipality of Kolari at <https://www.kolari.fi/>

### **General guidelines**

- Instruct the customers to maintain good hand hygiene. Recommend them to wear a face mask whenever possible. Maintain safe distances whenever possible.
- When the customer becomes ill and has to be transported somewhere, the transport is primarily carried out by the COVID-19 taxi. Order the taxi via the taxi centre and explain the situation.
- The municipality of Kolari has arranged quarantine accommodation for those who need it. However, the primary aim is to operate in the fell area (customer perspective). The municipality's accommodation is currently located in the village centre or elsewhere in the municipality's area.
- In an emergency, call the general emergency number 112.

### **For more information, please contact:**

- Ulla Ylläsjärvi, Medical Superintendent tel. +358 40 489 5080
- Hannu Haapala, Acting Municipal Manager, tel. +358 40 489 5542
- On-call social worker between 8-16 tel. +358 40 489 5345, between 16–08 tel. +358 40 726 6965